



ACCEPTANCE TO SERVICE POLICY

Patients are accepted for treatment in the home on the basis of reasonable criteria and under the expectation that the patient's anticipated medical, nursing, and skilled therapy needs can be met adequately by Integrity Home Health in the patient's place of residence.

Integrity Home Health shall make available and provide services to all persons without regard to race, color, creed, sex, national origin, handicap, sexual orientation, age, marital status, status with regard to public assistance or veteran status, in compliance with [45CFR](#) parts 80, 84, 91, and other agency guidelines.

All services are available to all patients regardless of diagnosis. Integrity Home Health shall not deny admission to people with a contagious disease, including, but not limited to HIV, MRSA, and Hepatitis. All persons and organizations that either refer persons for services or recommend the agency's services shall also be advised of same.

SPECIAL INSTRUCTIONS

Criteria for Patient Admission:

1. A direct request for service shall be made to the agency. It may be generated by a patient, physician, caregiver, health facility representative or community member.
2. The patient must live in the geographic area served by the Agency.
3. Services for a patient receiving Skilled Nursing and/or Skilled Therapy (Physical Therapy/ Occupational Therapy), services must follow a written Plan of Care established and periodically reviewed by a physician (or nurse practitioner, physician's assistant) or doctor of podiatric medicine.
4. There must be a reasonable expectation that the patient's medical, nursing, or rehabilitation anticipated needs can be adequately met in the patient's home.
5. Reasonable expectation shall consider:
 - a. Whether the agency's personnel and resources are adequate and suitable for providing the services the patient requires.
 - b. The attitudes of patient/caregiver toward care at home.
 - c. The benefits of care at home as compared to care in a hospital, extended care facility or alternate setting.
 - d. Whether the physical facilities in the patient's home are adequate for giving the patient



proper care.

6. There is indication that the delivery, monitoring and coordination of home health care services will enable the patient to remain within the home environment.
7. When determined necessary based on the patient's condition, a competent caregiver and/or family member may assume responsibility for patient care with intermittent services provided by the agency.
8. Medicare beneficiaries must meet the qualifying criteria identified in the Conditions of Participation for the agency to receive payment for services from Medicare ([Medicare Qualifying Criteria for Beneficiary Reimbursement](#)).
9. The patient must be entitled to receive covered home health services under the [Health Insurance for the Aged Act, Title XVIII](#) and/or [Title XIX of the Social Security Act](#) (Medicare and Medicaid), or have other funding sources, i.e., private insurance, HMO, or ability to self-pay.
10. Agency services must be appropriate and available to meet the specific needs and requests of the patient and caregiver.

CASE LOAD AND CASE MIX

Integrity Home Health case load consists of average of 211 patients annually (2022-2024).

Patients case mix consists of:

- musculoskeletal rehabilitation;
- neuro/stroke rehabilitation;
- Wound Care;
- Medication Management, Teaching, and Assessment (MMTA) of:
 - Surgical aftercare;
 - Cardiac and circulatory;
 - Endocrine;
 - Gastrointestinal tract and genitourinary system;
 - Infectious disease, neoplasms, and blood-forming diseases;
 - Respiratory;
 - Other or complex nursing interventions

HOME HEALTH AGENCY (HHA) STAFFING LEVELS

Integrity Home Health nursing and skilled therapy staff levels are adequate to support the anticipated needs of referred prospective patients.



HHA SKILLS AND COMPETENCY LEVELS

Integrity Home Health clinical staff maintains required skills and competency levels through routine training and education programs.

SERVICE LIMITATIONS

Integrity Home Health does not provide the following services:

- Pediatric Home Health (patients 17 years and younger)
- Behavioral Health
- Medical Social Work
- Home Health Aides/ Personal Care Services
- Custodial Care
- Hospice Care